



File No.106-1/2012-BP-Ent

Dated:- 31 - 08-2012.

To

All GMs (EB-City) & GMs (Enterprise), Telecom Circles.

Subject:- Guidelines for Mobile Number Portability (MNP) for Corporate Customers- regarding.

Kindly find enclosed letter no.2-15/2010/PP-CM dated 7-8-2012 on the above mentioned subject.

2. Para Nos. 2,3,4 & 5 of the letter are concerned with the portability issue of Corporate connections (with or without CUG) where special plans/tariff is allowed subject to certain minimum number of connections and mandatory period of service.

3. In this regard, all GMs (EB-City) & GMs (Enterprise), of Telecom Circles are requested to take necessary action as per directions mentioned in Paras 2, 3, 4 & 5 of the letter no.2-15/2010-PP-CM dated 7-8-2012 in regard to **Mobile Number Portability (MNP)** for Enterprise Customers.

4. They are also advised to invariably enter into an agreement with the customer for these corporate mobile connections specifying the tariff plan, minimum no. of connections required, contract period, bundling arrangement, portability conditions for vanity numbers, etc.

Encl:-AA'(1Page)


(C.K. Bhan)

Assistant General Manager (BP-Ent)

Copy to:-

1. CGMs All Telecom Circles/ Districts.
2. PPS/PS to CMD/ All Directors / All ED BSNL.
3. Sr. GM(EB-I)/GM(EB-II)/ GM(Fin-Ent)/ Sr. GM (PDP-CM), BSNL CO, New Delhi.
4. OL Section for providing hindi version.

P& P Section
Corporate office
6th Floor, Bharat Sanchar Bhawan,
H C Mathur Lane, Janpath,
New Delhi 110001



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

2-15/2010/PP-CM

dated 7.8.2012

To

**The Chief General Manager
All Telecom Circles/Metro Districts.**

Subject: Guidelines for MNP.

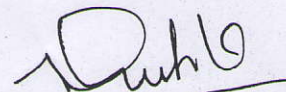
The Competent Authority has approved the following guidelines to be followed by Circles for MNP:-

1. Post paid connections with bundled handset: The bundling is carried out not only for the handsets but also for tablets, 3G routers and other customer premises equipments. It is proposed that in all such cases of bundling with post-paid plans subscriber cannot carry out number portability during the period of bundling.
2. In cases of corporate connections a plan is usually approved for a certain minimum number of connections and mandatory period of service. Customers beyond the above stipulated minimum number could migrate if they apply first for exit from the concerned group and subsequently opt for port out provided there are no other bundling obligations.
3. However, the minimum stipulated numbers against which a tariff plan has been offered has to be maintained for the committed period of service and no porting can be allowed.
4. If vanity number is allocated to customers for postpaid connections free of cost or as a part of corporate CUG, the customers are not to be allowed to port out with the free vanity numbers. They may either surrender the vanity number or pay for the vanity number as per the prevailing tariff at the time of porting out.
5. The circles shall be advised to specify the contract clause for all corporate connections in terms of minimum number of connections, contract period, bundling arrangement etc. and include the same in the agreement.

In case of corporate connections, implementation shall be the responsibility of EB units in the field.

PGM (EB) BSNL
Dairy No. 263
Date... 8.8.12

Mm Seena
29/8


D.G.M (Pricing-CM)
BSNLCO

Copy to: PGM(EB)/ P.G.M(Regulation)/ GM(NW O-CM), BSNLCO